

Education, Children and Families Committee

10:00, Tuesday 8 October 2019.

Award of Contracts to the Open Framework for Support Services under Options 2, 3 & 4 of 'The Social Care (Self-Directed Support) (Scotland) Act 2013'

Executive/routine
Wards
Council Commitments

1. Recommendations

- 1.1 This report seeks the approval of the Education, Children and Families Committee to appoint 18 providers to the Open Framework for Support Services under Options 2,3 &4 of The Social Care (Self-Directed Support) (Scotland) Act 2013. This report will be submitted to the Finance and Resources Committee for final approval on the 10 October 2019.
- 1.2 The Framework duration will be for 48 months starting from the 1 November 2019.
- 1.3 The total estimated maximum value of call off contracts to the Council, is £4,000,000. This will be dependent on the mix of direct payments and option 2,3 and 4 services agreed with the service user.

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Award of Contracts to the Open Framework for Support Services under Options 2, 3 & 4 of The Social Care (Self-Directed Support) (Scotland) Act 2013

2. Executive Summary

- 2.1 Under the Children (Scotland) Act 1995 Local Authorities have a duty to provide for disabled children, young people and their families, in line with their individual needs.
- 2.2 As such it is recommended that the Education, Children and Families Committee approve the award of 18 providers to the open Framework, who will provide care and support to Edinburgh's Children and Young People with disabilities and their families, in line with Options 2, 3 & 4 of the Social Care (Self-Directed Support) (Scotland) Act 2013.

3. Background

- 3.1 The Scottish Government introduced The Social Care (Self-Directed Support) (Scotland) Act in 2013. The Act places a legal duty on local authority social work departments to offer people who are eligible for social care, a range of choices over how they receive their social care and support.
- 3.2 Self-Directed Support includes a range of options to ensure everyone can exercise choice and control:
 - 3.2.1 Option 1 – A Direct Payment to the supported person / family
 - 3.2.2 Option 2 – Funding Allocated to a provider of choice
 - 3.2.3 Option 3 – the Council can select and arrange appropriate support on behalf of the supported person
 - 3.2.4 Option 4 – A combination of the above options.
- 3.3 The Integrated Children's Services Plan 2017 – 2020 set out a vision that 'Edinburgh's children and young people enjoy their childhood and achieve their potential' including a number of objectives:

- 3.3.1 Every child and young person will have good wellbeing and achieve the best possible health.
 - 3.3.2 Equity amongst children and young people and their families will be advanced.
 - 3.3.3 Children and young people, their families and their communities will be empowered to improve their wellbeing.
- 3.4 This Open Framework is intended to meet the Scottish Governments requirements for the provision of Self-Directed Support for The City of Edinburgh Council as a local authority to encourage growth in the market place and offer more choice to families. The project will be put in place to offer greater control and accountability over Duty of Care and the price agreed for individual support, including the terms and conditions over how that support is delivered.
- 3.5 As part of this, the current procurement of services supports more than 135 disabled children and young people. In line with self-directed support (SDS) legislation, the support is customised to each individual and is normally contracted for no longer than 12 months at each time
- 3.6 Providers who register to join the Open Framework will have no guarantee of work and the Terms and Conditions of the agreement will only be 'activated' once the supported person chooses to use a specific provider. The contract call-off will be supported by an Individual Support Agreement (ISA) which will be drawn up. This will detail the type and nature of the support to be offered with a clear pricing structure.

4. Main report

- 4.1 In March 2019 a Prior Information Notice (PIN) was published on Public Contracts Scotland (PCS) to invite providers or those with an interest in support services under self-directed support to attend a co-production event.
- 4.2 This event was attended by 19 organisations on 10th April 2019, to fully discuss the upcoming requirement in full, advise organisations of the new process, share draft documents for review and comment and how this would impact the implementation of The Social Care (Self-Directed Support) (Scotland) Act 2013 within Edinburgh. This allowed for a question and answer session and the Power Point presentation was shared with the providers who noted interest.
- 4.3 The proposals were well received by the organisations involved in the co-production event.
- 4.4 On completion of co-production, a contract opportunity was published via PCS for an Open Framework; which allows the Council to re-open the opportunity on a yearly basis to encourage further capacity building. As this is social care type service, the tender was published in accordance with the Public Contracts (Scotland) Regulations 2015 with the Light Touch Regime applied.

4.5 The Framework was split into 6 lots according to the support required;

Category/Lots	Title	Explanation *
1	Short breaks for Children, Young People and their families	These may include but are not limited to daytime, overnight or longer breaks for families or individuals, for example.
2	Activities for Children, Young People and their families	These may include but are not limited to weekly clubs, sports groups or befriending either within specialist provision or in community based activities, for example.
3	Emotional and Mental Health Support for Children, Young People and their families	These may include but are not limited to group and/or one to one work with children or families, counselling, mediation and services to promote good mental wellbeing, for example.
4	Practical Support for Children, Young People and their families	These may include but are not limited to support with personal care within the home, assistance to the family such as a cleaner, sitting services, for example.
5	Support to Young People towards independence	These may include but are not limited to skills based groups such as cooking and handling money, one to one training, travel training, for example.
6	Any other support which the family feel will best support them and has been agreed by the Council.	Anything else which the family request or any other types of support which does not fall into the categories above.

- 4.6 Bids were received from 18 providers. All tenders received were evaluated based on most economically advantageous tender (MEAT), weighted 50:50 for quality and price. Due to the nature of the service families can choose their own support, as such both quality and price were equally weighted. Details of the evaluation criteria can be found in Appendix 1.
- 4.7 All providers were assessed as meeting the quality criteria and the price was based on the proposed rate of support per service user. Scoring breakdown in detailed in Appendix 2.
- 4.8 Please note, allocation on the call off contract to each provider will not be based solely on ranking but also on the service user's specific needs, existing provision and the capacity available from providers.
- 4.9 The designated Contract Manager from Communities and Families will be responsible for monitoring delivery and reporting of Community Benefits by the individual providers.

5. Next Steps

- 5.1 Subject to approval, the services will commence from 1 November 2019, and allow the Council to meet its statutory obligations with regards to the provision of support services to disabled children, young people and their families.

- 5.2 All providers have been kept in communication throughout this process and are aware that award of contract is dependent upon committee approval.
- 5.3 The open framework opportunity may be re-opened on a yearly basis. This will be dependent on circumstances, for example if there is a new provider on the market or a new offer from established providers and / or if there is a better model of provision within the lots.

6. Financial impact

- 6.1 The providers have agreed to a fixed pricing structure for a minimum of 1 year, with price increases being in line with Consumer Price Index. Any intention to amend costs should be made in writing by 1 February prior to each new financial year. There will be an expectation of an open book for this process with a full explanation offered for any proposed price increase. The benefit of this will be easier contract management, clearer expectations and greater financial stability.
- 6.2 The proposals from all providers have been within agreed budget. The SDS budget is £1.005m a year and support commissioned under options 2, 3 and 4 will be managed along with direct payments to ensure total commitments do not exceed the budget available.
- 6.3 Financial assessments have been completed for all providers. Every provider passed the financial assessment, however there will be close monitoring throughout the contract term. In addition, all providers who receive over £500,000 per annum will be added onto the Financial Assessments Monitoring Log.
- 6.4 All providers whose annual value of this contract exceeds £25,000 will be expected to provide Community Benefits as per their tender submissions. This will be monitored through the contract manager within Communities and Families.
- 6.5 The costs associated with procuring this contract are estimated to be between £20,001 and £35,000.

7. Stakeholder/Community Impact

- 7.1 Stakeholders have been involved in this process. Please refer to 'main body' for full explanation of stakeholder involvement within the process.
- 7.2 An Integrated Impact Assessment has been completed and all recommendations have been addressed throughout the process.
- 7.3 The contracts ensuing from this procurement are mostly with established providers, therefore there will be a reduced learning curve (reduced training requirements). For every supported person, there will be a detailed ISA (Individual Service Agreement) which will be linked to Communities and Families "Edinburgh Wellbeing Outcomes".

- 7.4 The outcome of awarding these contracts will be to ensure good quality support services under self-directed support for children and young people with disabilities, and their families. The operation will also allow for flexibility of choice under the options of SDS.
- 7.5 No significant environmental impacts are expected to arise from this contract.
- 7.6 This procurement has adhered to police on Sustainable Procurement and Implementing Community Benefits guidance.
- 7.7 The success of these contracts will be measurable against Key Performance Indicators which are detailed within the specification.

8. Background reading/external references

- 8.1 [file:///H:/Edinburgh Childrens Services plan 2017 2020 summary.pdf](file:///H:/Edinburgh%20Childrens%20Services%20plan%202017%202020%20summary.pdf)
- 8.2 <http://www.selfdirectedsupportscotland.org.uk/self-directed-support>.

9. Appendices

- 9.1 Appendix 1 Summary of Tendering and Tender Evaluation Processes
- 9.2 Appendix 2 Ranking

Appendix 1 – Summary of Tendering and Tender Evaluation Processes

Contract	CT2223	
Contract Period	4 years	
Estimated Total Contract Value (including extensions)	£4,000,000	
Procurement Route Chosen	Open OJEU tender for an Open Framework Agreement	
Call off Contracts to be Awarded	18 awards onto the Open Framework	
Price / Quality Split	Quality 50	Price 50
	Criteria	Weighting (%)
Evaluation Criterion and Weightings	Service Provision	50%
	Outcomes and Monitoring	30%
	Communication and Reporting	20%

Appendix 2 – Ranking

Lot 1 – Short Breaks for Children, Young People and their families.

Supplier	Quality Score 50/100	Cost score 50/100	100% of Tender to Final Score	Rank
The Richmond Fund	40.38	50	90.38	1
The Action Group	35.75	47.92	82.98	2
ENABLE	35.25	45.23	80.48	3
Mochridhe	31.75	47.93	79.68	4
Lothian Autism – Base Camp	34.5	40.13	74.63	5
Lothian Autism - SAT	32.13	39.38	71.50	6
Aberlour	40.13	31.15	71.27	7
FirstHand Lothian	29.38	40.17	69.54	8
Lothian Autism - Respite	27.75	30.28	58.03	9

Lot 2 – Activities for Children, Young People and their families.

Supplier	Quality Score 50/100	Cost score 50/100	100% of Tender to Final Score	Rank
People Know How	44.88	48.89	93.76	1
Capability Scotland	47.75	45.48	93.23	2
Mochridhe	36.63	50.00	86.63	3
Lothian Autism – Base Camp	36.75	41.86	78.61	4
Lothian Autism - SAT	34.00	41.08	75.08	5

FirstHand Lothian	31.63	41.90	73.53	6
Barnardos – Sibling Group	30.63	32.02	62.65	7
Lothian Autism – Respite	28.50	31.59	60.09	8
Barnardo’s – ADS Group	30.63	22.09	52.72	9
Barnardo’s – Holiday 5 hrs	30.63	21.52	52.15	10
Barnardo’s - Holiday 3 hrs	30.63	14.92	45.54	11

Lot 3 – Emotional and Mental Health Support for Children, Young People and their families.

Supplier	Quality Score 50/100	Cost score 50/100	100% of Tender to Final Score	Rank
Link Living	40.13	50.00	90.13	1
Penumbra	45.75	39.64	85.39	2
People Know How	42.38	42.72	85.10	3
Sacro	41.88	33.80	75.68	4
First Hand Lothian	31.00	36.62	67.62	5
Venture Trust – IYF	40.00	18.31	58.31	6
Venture Trust – WT	40.00	12.03	52.03	7
With Kids	39.00	12.30	51.30	8
CrossReach	34.00	13.98	47.98	9
Barnardo’s	23.00	5.82	28.82	10

Lot 4 – Practical Support for Children, Young People and their families.

Supplier	Quality Score 50/100	Cost score 50/100	100% of Tender to Final Score	Rank
The Action Group	39.75	49.24	88.99	1
Mochridhe	33.75	50	83.75	2
ENABLE	38.50	44.31	82.81	3
First Hand Lothian	25.75	41.90	67.65	4

Lot 5 – Support to Young People towards independence.

Supplier	Quality Score 50/100	Cost score 50/100	100% of Tender to Final Score	Rank
The Action Group	44.63	47.20	91.83	1
With YOU	45.63	46.04	91.67	2
Link Living	40.13	47.66	87.78	3
People Know How	38.13	46.86	84.99	4
Richmond Fellowship	34.13	50.00	84.13	5
Capability Scotland	39.50	43.59	83.09	6
Mochridhe	31.25	47.93	79.18	7
Scottish Autism	37.50	40.34	77.84	8
FirstHand Lothian	25.88	40.17	66.04	9
Barnardo's	38.13	15.11	53.23	10

Lot 6 – Any other support which the family feel will best support them and have been agreed by the Council.

Supplier	Quality Score 50/100	Cost score 50/100	100% of Tender to Final Score	Rank
Barnardo's – Parents and Carers	36.00	50.00	86.00	1
Barnardo's – Practitioner	36.00	43.71	79.71	2
Barnardo's – Autism Awareness	36.00	28.65	64.65	3
Barnardo's Sleep	36.00	28.65	64.65	4
Barnardo's Sensory	36.00	28.65	64.65	5
Barnardo's – Learning and Disabilities	36.00	28.65	64.65	6
Richmond Fellowship	38.88	25.09	63.96	7
Scottish Autism	41.75	20.28	62.03	8
The Action Group	36.63	23.73	60.35	9
Mochridhe	34.75	24.09	58.84	10
FirstHand Lothian	30.50	20.19	50.69	11